



Urology Procedure Access Program (UPAP)

Patient and provider focused, providing:

- Benefit verification
- Pre-authorization
- Denial assistance

Benefit verification

Benefit verification verifies coverage and benefits for Boston Scientific's Prosthetic Urology & Prostate Health procedures.

Pre-authorization

Pre-authorization (pre-determination) can assist a provider in submitting a request with appropriate medical necessity documentation.

Process

1. Register for portal – Please allow up to 48 hrs for registration approval. [Link here](#)
2. Once your registration is approved, you will receive an onboarding email with a link to set up a password. Select the link, set up a password, and log into the portal.
3. Notate your username and bookmark the portal URL once logged in.
4. In the portal, create and submit a request by filling out a digital step-by-step form and attaching front and back copies of insurance cards and necessary medical records.
5. Check case status and communicate with your Boston Scientific UPAP Specialist via the portal.



Frequently asked questions

What support does the Urology Procedure Access Program (UPAP) team cover?

- Benefit verification
- Pre-authorization (pre-determination) submission and follow-up with the payer
- Assistance with benefit and coverage questions
- Denial assistance for on-label uses

What services can I access through the portal?

As you create a request, you will indicate the desired benefit service level for that case on the Procedure Information tab. You have 3 choices:

1. Benefit verification (only)
2. Benefit verification with a pre-authorization or pre-determination
3. Denial assistance

What is the turnaround time for receiving a patient's benefit verification results?

Average turnaround time for a completed benefit verification request detailing your patient's benefits is 72 hours.

What is the turnaround time for receiving a patient's pre-authorization (pre-determination) results?

Although times vary by payer, the average turnaround time for pre-authorization determination is 15 business days. Once we have submitted the pre-authorization request to the payer, we will check the status every 5 business days until a determination is made.

What is the turnaround time for denial assistance results?

Turnaround times vary by payer.

Are there fees associated with my request for benefit verification and pre-authorization support?

There are no fees or costs to obtain support.

Are the services provided within the UPAP designed to meet HIPAA requirements?

Yes, services provided within the Urology Procedure Access Program are designed to meet HIPAA requirements.

If you have questions or need assistance, please email BSC.MensHealthIntake@bsci.com or call 1-855-284-1676 from 8AM-8PM EST.

Caution: U.S. Federal law restricts this device to sale by or on the order of a physician.

This information is not meant to influence decisions regarding clinical care; decisions regarding the medical care of patients should only be made by licensed healthcare professionals and in the best interest of each individual patient. Nor is this information meant to be representative of the performance of any individual healthcare facility; individual results will vary.

Health economic and reimbursement information provided by Boston Scientific Corporation is gathered from third-party sources and is subject to change without notice as a result of complex and frequently changing laws, regulations, rules, and policies. This information is presented for illustrative purposes only and does not constitute reimbursement or legal advice. Boston Scientific encourages providers to submit accurate and appropriate claims for services. It is always the provider's responsibility to determine medical necessity, the proper site for delivery of any services, and to submit appropriate codes, charges, and modifiers for services rendered. It is also always the provider's responsibility to understand and comply with Medicare national coverage determinations (NCD), Medicare local coverage determinations (LCD), and any other coverage requirements established by relevant payers which can be updated frequently. Boston Scientific recommends that you consult with your payers, reimbursement specialists, and/or legal counsel regarding coding, coverage, and reimbursement matters. Boston Scientific does not promote the use of its products outside their FDA-cleared label.

Payer policies will vary and should be verified prior to treatment for limitations on diagnosis, coding, or site of service requirements.

All images are the property of Boston Scientific. All trademarks are the property of their respective owners.

**Boston
Scientific**
Advancing science for life™

Boston Scientific Corporation
300 Boston Scientific Way
Marlborough, MA 01752-1234
www.BostonScientific.com

©2023 Boston Scientific Corporation
or its affiliates. All rights reserved.

MH-1075902-AB SEP 2023